



**Community Update: Assessment of Noise near The Clemow  
August 1, 2025**

We want to thank Glebe residents for continuing to share their feedback and concerns regarding noise levels near The Clemow.

In response to community concerns, both the City of Ottawa's bylaw office and an independent sound consultant have now completed their assessments. The findings from both confirm that The Clemow's cooling equipment is operating within the City of Ottawa's Environmental Noise Control Guidelines and in accordance with all approved noise studies.

You can read Gradient Wind Engineering's full assessment [here](#).

However, we understand that compliance does not necessarily mean comfort. While our systems meet city standards, as part of our commitment to being a good neighbour, KTS Properties is actively exploring noise abatement options, including the use of barriers or acoustic shielding.

We recognize the frustration some in the community are feeling and want to assure you that we take this matter very seriously. Our goal is not just to meet regulatory standards, but to maintain trust and positive relationships with our neighbours.

If you have questions, feedback, or would like to speak with our team directly, please don't hesitate to reach out: [info@ktsproperties.ca](mailto:info@ktsproperties.ca)

Thank you for your patience and continued engagement as we work to address this issue with care and urgency.