



Responding to Community Concerns about The Clemow
June 27, 2025

We are aware of the ongoing concerns raised by residents about an increase in noise in the residential area near The Clemow. We take all community feedback seriously and are committed to being a respectful neighbour in the Glebe.

In response to initial concerns in May about noise thought to be originating from the building's cooling unit, we requested that a City of Ottawa bylaw officer visit the site to investigate. A reading conducted on May 15, 2025, indicated that the noise levels were within the permitted range.

However, in light of ongoing feedback, an Ottawa bylaw officer is returning next week for an additional reading as we work to ensure the matter is appropriately addressed. We have also hired an external noise consultant to visit the site.

We will continue to cooperate fully with the City and comply with the bylaw regulations. We remain open to further conversations with the community and concerned residents as we work through this process.

Ongoing updates will be posted at TheClemow.com